

## **Benevolence During the Week and Weekends**

### **Pastor On Call During Office Hours:**

**If you receive phone calls during the day for assistance, ALL benevolence cases must fill out a Benevolent Recipient Form. These are located at the receptionist desk or in the benevolence office. The person requesting help can either pick up the form in person or we can mail it to them. Either way, they must fill out the form at home and call to make an appointment with the Staff Liaison. These appointments are usually made for Wednesday or Thursday afternoons. There is no immediate assistance given when a person either calls or walks into the office requesting help. The only exception to this is when the Pastor On Call puts a transient individual/family in the Comfort Inn for one night or gives food from the food pantry and/or \$10 worth of gas from the Fillin' Station.**

**When assisting a transient(s), the first step the pastor on call takes is to ask for identification from all individuals in the party. Identification means either a valid driver's license or state issued ID. If the person(s) does not have either a valid DL or state issued ID, no assistance will be given. No ID means there is a reason why he/she has no ID. Possibly their DL has been suspended or revoked and they could have outstanding criminal warrants on them. If IDs are available from everyone in the party, make copies of them and have the individual(s) requesting help fill out a Traveler's Benevolence Application. This form can also be obtained either at the receptionist desk or in the benevolence office. If Danny Berryhill or Jo Carter is available, please give a copy of the ID(s) to them for a criminal background check.**

**If everything is in order go ahead and try to assist the person(s) by either giving them a box of food from the food pantry or giving them \$10 worth of gas from the Fillin' Station across the street. If you need access to the food pantry, contact Jo Carter or the Operations Crew.**

**The policy stated above protects us from giving assistance to those persons who are either wanted by law enforcement agencies or who just make a living from scamming churches. If you do not feel comfortable dealing with a walk-in benevolence case or transient case alone, please feel free to call Danny Berryhill and if he is in the office, he will come and assist you.**

**Pastor With Beeper – During the evening or on the weekends you may receive a request for assistance.**

**1. If it is a family needing a place to stay, you can approve (without paperwork) one night's stay at the Comfort Inn in Collierville. You would need to call them and set**

it up. Tell the person at the Comfort Inn who you are and have them charge it to GBC, and give them the name of the person who will be checking in. Also tell the person at the Comfort Inn that this is supposed to be a family. If someone other than a family checks in, have the person at the Comfort Inn call you back. Comfort Inn number is 853-1235. **\*\*\*WE DO NOT PUT SINGLE MEN IN HOTELS\*\*\***. Direct men to the Calvary Rescue Mission at 960 S. Third. Their number is 775-2570. Please let Danny Berryhill or Jo Carter know the next business day if you put a family in the Comfort Inn. Remember, the Pastor On Call can only approve (without paperwork) ONE night's stay.

2. If it is a family needing food, we really have no way of dealing with the situation after office hours. Refer them to one of the shelters available. A list of these shelters is available upon request. See Danny or Jo. We advise you NOT to meet anyone to try and give assistance as this is not safe.

3. If the need is for gas, we do have a benevolence account at the Fillin' Station across the street. You do need to set up the charge by calling and giving them your name, and the name of the person getting the gas. Also, please give them a description of the vehicle. We only give out \$10 worth of gas per time. Fillin' Station number is 737-1894. Please let Danny Berryhill or Jo Carter know the next business day if you approve a gas charge for someone.

Obviously there is not a lot we can do for transients after hours. For your safety, the Benevolence Office recommends you DO NOT meet anyone anywhere who is requesting help. It just isn't safe. These items are to assist you when you are on call. Please attempt to share the Gospel on the phone.

## **Benevolence Policy For After Hours**

**In an effort to assist those who work or minister at GBC after the office closes, the following benevolence guidelines are given:**

- 1. If the office is open, always send or accompany any person requesting assistance to the office.**
- 2. If the office is closed, you are instructed to call Security at x7801 or Cell 570-0611 and have them come and meet you. You will then call the Pastor On Call. No matter what the benevolence need, this is what is to happen. The Pastor On Call will then respond to the situation.**
- 3. If you choose to help the person, please understand that this would become your personal ministry to them. The church is under no obligation to reimburse you for this ministry. It is always best to let the Pastor On Call handle the situation.**
- 4. DO NOT agree to transport anyone anywhere. This could be dangerous as you are aware of the situations we have had in the past.**
- 5. DO NOT give money to anyone requesting assistance.**

## COUNSELING REFERRALS

Wife Abuse Center . . . . .	725-4277
Alcoholics Anonymous . . . . .	454-1414
Narcotics Anonymous . . . . .	276-5483
Teen Challenge of Memphis ( drug/alcohol abuse) . . . . .	272-2308
MIFA (rent, utilities, emergency housing) . . . . .	527-0226
Salvation Army Emergency Assistance . . . . .	521-0111
Salvation Army Shelter . . . . .	576-2277
Memphis Interfaith Hospitality Network . . . . . (Can place families in emergency situations, hard to reach, leave a message.)	452-6446
Union Mission . . . . . (Men's emergency shelter, drug/alcohol treatment	526-8403
Union Mission Moriah House . . . . . (Women's long-term referral shelter)	522-8819
The Street Ministry . . . . . (Homeless, food, lodging, mental health, medicine, transportation, personal needs & clothing)	527-0401
Neighborhood Christian Center . . . . . (Rent, utilities, emergency housing)	523-7589
Church Health Center (Health for working poor) . . . . .	272-0003
Christ Community Medical Clinic (health care) . . . . .	398-2442
Birthright of Memphis (Free testing & pregnancy counseling) . . . . . (Frayser) . . . . .	327-8109 353-2822
Life Choices Hot Line (Crisis Pregnancy) . . . . .	323-5441
Memphis Furniture Bank . . . . .	No Listing
Hope Works (Formerly Memphis Area Co-op Services) Job Training	272-3700

<b>Urban League (Job Training) . . . . .</b>	<b>272-2491 or</b>	<b>327-3591</b>
<b>Shelby County Community Services (rent assistance) . . . . .</b>		<b>523-7551</b>
<b>(utility assistance) . . . . .</b>		<b>278-3893</b>
<b>Transportation to Brinkley Heights Baptist Sunday morning services</b>		
<b>Call Sam Wilson Saturday before . . . . .</b>		<b>458-3388</b>
<b>Commodities . . . . .</b>	<b>528-0048 or</b>	<b>525-2273</b>
<b>Consumer Credit Counseling (household budgeting &amp; debt mgmt) . . . . .</b>		<b>323-4909</b>
<b>Family Services of Memphis (Information) . . . . .</b>		<b>323-4909</b>
<b>(Emergency Aid) . . . . .</b>		<b>274-7477</b>
<b>Elder Care Home Health Services (Homebound) . . . . .</b>		<b>398-2167</b>
<b>Missionaries of Charity ( Ladies &amp; children shelter) . . . . .</b>		<b>526-5456</b>
<b>Drug &amp; Alcohol Counseling . . . . .</b>	<b>Call Eric Lyles . . . . .</b>	<b>380-1298</b>
<b>The Vet Center . . . . .</b>		<b>544-0173</b>
<b>Vet Center, Memphis (Military veterans vouchers for clothing &amp; household goods)</b>		

**8/16/01**

**Come visit the  
doctor in your  
neighborhood !!!**

**The Brannon-McCulloch  
Healthcare Center**

**Operated by Christ Community Medical Clinic  
effective July 1, 1999**

**Location: at the corner of Broad and Tillman, 2953 Broad Ave**

**Hours of Operation: 8:30 a.m. to 5:00 p.m. Monday through  
Friday**

**For appointments call 458-0584**

**Insurance Accepted: July 1, all TennCare insurance except  
PruCare will be accepted at the clinic. For help on making  
Brannon-McCulloch your TennCare clinic, please call 843-8262.**

6/9/99